

# 2026 TUITION & PAYMENT POLICY

Trident Gymnastics operates on a monthly direct debit payment system, which enrols the gymnast as a Trident Gymnastics Member and covers their place in their allocated class on the designated day and time, regardless of attendance. All memberships are ongoing until the enrollment is cancelled. Our secure payment gateway debits your nominated card each month in advance for that month. When classes aren't running, such as on public holidays, your fees are adjusted accordingly.

An annual insurance and registration fee is charged when you first sign up and is payable once each calendar year.

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## FREE TRIAL CLASS

- Prospective members are eligible for one free trial class per child;
- Trial classes cannot be booked more than 7 days in advance;
- The gymnast's position in class will be held for 24 hours after the trial class.

#### **MEMBERSHIP FEES**

#### **Tuition**

- Fees are charged according to the number of hours the gymnast is enrolled and the number of classes falling in the calendar month;
- Charges are placed onto family accounts 1 week prior to the due date, with fees due in full on the first business day of the month;
- As of the first business day of the month, all outstanding fees are debited using the card information stored on file:
- As fees are paid in advance, gymnasts may be charged for missed classes, which can be rescheduled in an equivalent class subject to availability.

#### 2026 Tuition

Class Length	Cost/Class	Cost/Month* *standard month of 4 classes
1	\$29.34	\$117.36
1.5	\$34.89	\$139.56

• Trident Squad fees are disclosed upon admission to the program. Separate Terms and Conditions apply to squad athletes

# Registration and Insurance

- We charge a compulsory annual insurance and registration fee when you initially sign up and on an ongoing basis each calendar year.
- The registration payment covers vital gymnast insurance and membership of Trident Gymnastics, Gymnastics Victoria and Gymnastics Australia;
- The price of registration remains the same during Terms 1-3. During Term 4, the registration fee decreases.

# 2026 Registration Fees

Class	Term 1-3 Registration Fee	Term 4 Registration Fee
JuniorGym	\$48.69	\$31.53
EduGym	\$48.69	\$31.53
UrbanGym	\$48.69	\$31.53
Trident Squads	\$100.00	\$100.00



#### Multi Sibling Discount

- Multi-sibling discounts are applied for families with multiple children enrolled;
- The discount applies to the enrolment with the lowest number of hours;
- No Multi Sibling Discount will apply to families who have athletes enrolled in both Trident Squad <u>and</u> either JuniorGym, EduGym, or UrbanGym.

No. of Children Enrolled	Discount
1	No Discount
2	5%
3	5%
4	5%

## Membership Cancellation

- Debit memberships are ongoing, and we require written notice prior to the billing date. No refund or credit will be applied if you choose not to attend any paid classes;
- Trident Gymnastics reserves the right to cancel memberships without notice in exceptional circumstances.

# **Payment Methods**

- Our preferred payment method is via our Customer Portal;
- Tuition can be paid via Eftpos or Cash in person before the due date;
- Customer payment details will be deleted from the family account when cancelling membership.

#### **Declined Payments**

- Any declined transactions will incur an administration fee of \$15.00 per transaction;
- The gymnast will not be allowed to attend until payment, including any additional late fees, is received in full.

# **Competitions and Events**

- An additional fee is charged for entry to competitions, carnivals, tours, events or clinics;
- To be eligible, gymnasts must be fully paid-up members at the time of nomination and participation.

#### CLASSES

- Classes run continuously throughout the year, except during holiday weeks scheduled by Trident Gymnastics;
- Classes do not operate on Public Holidays as gazetted by the Victorian Government;
- A position in a class will only be held for the period a gymnast has a valid paid-up membership;
- Trident may replace a gymnast's regular class with a clinic/carnival/competition/event session;



• Trident reserves the right to cancel, merge or swap classes, and make up tokens will be issued.

# Missed Classes and Make Up Tokens

We understand gymnasts may occasionally miss classes due to illness or personal commitments. Make-up classes are offered as a courtesy to support families; however, they are not guaranteed, are subject to availability, and do not form part of the membership entitlement.

- Absences must be recorded through the Customer Portal at least 1 hour before the scheduled class to be eligible for a make-up token;
- One make-up token will be issued per recorded absence, and will be visible in the member's portal;
- Make-up tokens are valid for 30 days from the date of the missed class.
- Make-up classes must be booked online through the portal and can only be used in a class of equal level where space permits;
- Gymnasts must have an active, fully paid membership to book or use make-up tokens.
- Make-up tokens are not transferable between siblings or families and cannot be used to offset tuition fees:
- Tokens cannot be extended, reissued, or used after cancellation of membership.
- Make-up tokens are not issued for no-shows, late absence notifications, or holiday programs;
- If Trident cancels a class for operational reasons, a make-up token will be issued and expiry will not apply.

Make-up tokens are a goodwill accommodation and should not be relied upon as a substitute for attendance.

## Injuries and Medical Suspension

- If a gymnast is injured or sick for four or more consecutive weeks, a family may be eligible to receive a 50% credit for the missed classes, on provision of a doctor's certificate to the Club, within one week of the 'start' date indicated on the certificate;
- Certificate needs to state the period of the expected absence and how this injury/illness directly affects the gymnast's ability to participate;
- All decisions are at the discretion of management;
- Class positions cannot be guaranteed during a period of suspension;
- Classes forfeited during a medical suspension do not qualify for make-up tokens or credits.

## Dangerous Weather/Shutdown Conditions

• The Club will follow advice from State Emergency Services and government regarding severe weather warnings and shutdown due to pandemic or health concerns.

#### Refunds

- We do not issue credits or refunds for missed classes except in exceptional circumstances and at the discretion of management;
- Under no circumstances will any costs associated with membership be refunded.